

**City of Middletown
Central Communications Center
Monthly Call Statistics - 2021 (estimated)**

INCIDENT ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
Middletown Police Dept.	2443	3393	4205	4210	3698	3741	3730	3608	3763	4174	3854	4265	45084	3757	
Portland Police Dept.	270	320	460	463	490	464	387	311	407	413	347	375	4707	392	
Fire Departments (Midd.)	374	382	457	689	703	708	679	493	526	578	525	566	6680	557	
Middletown Fire Dept.	181	212	257	371	435	410	371	276	307	335	290	317	3762	314	
South Fire District	123	108	131	201	160	196	173	129	139	160	160	146	1826	152	
Westfield Fire District	70	62	69	117	108	102	135	88	80	83	75	103	1092	91	
Fire Department (Portland)	39	39	63	84	85	83	89	65	71	46	56	73	793	66	
Ambulance only Calls	488	404	768	394	225	199	291	451	446	481	404	380	4931	411	
TOTAL INCIDENT CASE #'s	3614	4538	5953	5840	5201	5195	5176	4928	5213	5692	5186	5659	62195	5183	
TELEPHONE ACTIVITY	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Total	AVG	
MIDDLETOWN	1391	1405	1542	1657	1822	1840	1878	1880	1773	1979	1761	1675	20603	1717	
Wireless & wireline originating in Middletown															
PORTLAND	187	184	184	205	289	276	262	256	263	223	232	263	2824	235	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	199	176	250	179	195	172	127	127	81	195	173	201	2075	173	
TOTAL 911 CALLS	1777	1765	1976	2041	2306	2288	2267	2263	2117	2397	2166	2139	25502	2125	
TOTAL ADMIN. CALLS IN	5558	5356	6033	5740	6927	6685	4517	4664	6937	7373	6456	6065	72311	6026	
TOTAL ADMIN. CALLS OUT	2209	2159	2533	2341	2882	2649	2061	2116	3029	3230	2778	2698	30685	2557	
TOTAL PHONE CALLS	9544	9280	10542	10122	12115	11622	8845	9043	12083	13000	11400	10902	128498	10708	
													2020	128,562	10,714
													2019	127,979	10,665
													2018	127,008	10,584
													AVG	127,850	10,654